ROLE CARD 7 · AIRLINE · SME CARD

The pre-flight safety check

You are a senior flight attendant (cabin crew).

Don't show this card to the interviewer! Answer from it, in your own words.

What you do (the procedure)

1. Check your emergency equipment (torch, oxygen bottle, fire extinguisher).
2. Check the doors and the slides.
3. Check the toilets (smoke detectors, nothing left inside).
4. Check the seat pockets and the overhead bins.
5. Report « cabin secure » to the senior crew member.

It depends... (explain only if you are asked « Depends on what? »)
If one piece of equipment is missing or out of date, it depends on the item: some must be replaced before departure, others can wait. Ask the captain.

The common mistake (tell it only if you are asked about mistakes or problems)
Checking from memory, without the checklist, and forgetting one item.

Who to call

The senior crew member, then the captain.

Your jargon

Use these words without explaining them, unless the interviewer asks.

the purser	the senior crew member
armed / disarmed	the state of the door slide
PBE	a protective breathing hood
a cross-check	a check made by a colleague

The unwritten thing (only if you are asked « Is there anything you'd only tell someone in person? » or something similar)
Always look under the seats near the doors: that's where things get forgotten.

How to play the role

« We've always done it this way. » You are a bit defensive: you don't see why anyone needs a course for this. The interviewer must win you over.